
**Ministry of Community
and Social Services**

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On January 1, 2012, two requirements under the Integrated Accessibility Standards Regulation (IASR) dealing with emergency preparedness came into effect. Under the first, organizations that prepare emergency procedures, plans or public safety information and make it available to the public must provide that information in an accessible format or with appropriate communications supports, upon request.

The other requirement deals with emergency preparedness for employees. If organizations have employees with disabilities, they must now provide them with individualized emergency response information, if necessary.

We are pleased to announce the release of our newest resources to help organizations meet these requirements. [Providing emergency response information for employees with disabilities](#) and [Accessibility Standard for Information and Communication: Providing emergency and public safety information for people with disabilities](#). These booklets outline suggested steps that organizations can take to prepare these plans, as well as tips on how to support employees with disabilities who may need help during an emergency.

We would also like to let you know that our online reporting tool for the Accessibility Standard for Customer Service is now available for private and non-profit sector organizations to file their reports.

To find out more about tools and resources to help organizations comply and where to file a report, please visit ontario.ca/accessON. You can also follow us on [Twitter](#) and [Facebook](#).

If you have questions about the IASR, please call our AODA ServiceOntario Contact Centre at:

Phone: 1-866-515-2025
TTY Toll free: 1-800-268-7095
TTY: 416-325-5408
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Thank you for your continued support in making Ontario accessible.

Yours truly,

Alfred Spencer
Director, Outreach & Compliance
Accessibility Directorate of Ontario